

QUALITY POLICY

It is the declared policy of **Jeddah Piles Company** to deliver the highest standards of quality in all aspects of our piling and foundation works. Our success is measured by the satisfaction of our clients, which we achieve by consistently delivering safe, reliable, and durable solutions that meet and exceed their expectations.

We recognize that quality is not limited to the visible condition of works at handover. True quality is built into every stage of our operations. By adopting Piling working methods, we aim to:

- Increase efficiency and productivity
- Minimize errors and rework
- Enhance safety practices and site conditions
- Improve teamwork and communication
- Deliver superior value to our clients

To achieve these objectives, **Jeddah Piles Company** has established and maintains a **Quality Management System (QMS)** in compliance with **ISO 9001:2015**. Our documented procedures define requirements, describe controls, and provide objective evidence to ensure compliance, client confidence, and continual improvement.

Responsibilities:

- Senior management is responsible for the coordination, implementation, and continuous improvement of the QMS.
- Every employee is accountable for applying the quality procedures within their work and is encouraged to suggest improvements.
- Subcontractors, suppliers, and design partners are required to meet the same quality standards, as their performance directly impacts our own.

Commitment:

- This Quality Policy is communicated, understood, and implemented at all levels of the Company.
- Training and awareness programs ensure that all staff recognize their role in achieving quality objectives.
- The Company is committed to reviewing this policy periodically to maintain its relevance, effectiveness, and alignment with Client needs and industry best practices.

This statement represents our continuing commitment to quality excellence in piling and foundation works. A copy of our Quality Assurance documentation is available upon request

On behalf of
JEDDAH PILES COMPANY



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